

PLATFORM OPERATING REGULATIONS

SOFTWARE "7RIGHTS.EU"

Version 1.0

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DEFINITIONS.

Software "7RIGHTS.EU" — a set of data and commands intended for the operation of computers and other computing devices (hereinafter — the "Software").

Software Functionality — the set of functional and technical capabilities for freight logistics automation, including TMS, tendering, carrier scoring, shipment monitoring and ePTD/eWB modules.

Operator — Seven Rights Logistics LLC (SEVEN RIGHTS LOGISTICS LLC), website: www.7rights.eu, e-mail: partner@7rights.eu.

Cargo Owner (Shipper) — a User posting freight orders and tenders to select a Carrier and conclude a freight contract.

Carrier — a Licensee receiving orders and tenders from Cargo Owners and submitting counter-offers or declining them.

Personal Account — the User's virtual workspace in the Software.

User — a person duly registered in the Software and having concluded a Licence Agreement.

Visitor — any Internet user viewing public information at www.7rights.eu who has not concluded a Licence Agreement.

Freight Order — information about cargo and carriage conditions posted by the Cargo Owner to find a Carrier for a specific shipment.

Tender — a competitive multi-route Carrier selection mechanism with price fixing for a defined period. The tender procedure is set out in Section 13 of these Regulations.

Auction — a one-off competitive selection for a single order, awarded to the Carrier offering the best conditions.

Express Order — an order awarded to the first Carrier to submit a proposal.

Review — a User's written opinion about another User's activities or service quality.

ePTD/eWB — Electronic Freight Documents / Electronic Waybill.

EDI — Electronic Document Interchange.

1. SUBJECT MATTER.

1.1. These Regulations govern the relations between the Operator and Users when using the Software.

1.2. These Regulations are developed in accordance with applicable legislation.

1.3. The User accepts these Regulations upon registration and conclusion of the Licence Agreement.

1.4. The Regulations are available at: <https://7rights.eu/docs/>.

1.5. All other Operator documents shall not contradict these Regulations. In the event of conflict, these Regulations prevail.

2. AMENDMENTS.

- 2.1. Amendments are made by the Operator unilaterally.
- 2.2. Amendments related to legislative changes take effect simultaneously with such changes.
- 2.3. Other amendments take effect from the date of publication at: <https://7rights.eu/docs/> or implementation of new functionality.
- 2.4. The Operator notifies Users of amendments via the Software.

3. OPERATOR INFORMATION.

- 3.1. The Operator is Seven Rights Logistics LLC (SEVEN RIGHTS LOGISTICS LLC). Website: www.7rights.eu.
- 3.2. The Operator operates and maintains the Software at: <https://7rights.eu>.

4. GENERAL RULES.

- 4.1. Accepting proposals submitted outside the Software Functionality is prohibited.
- 4.2. Users shall act in a timely and good-faith manner.
- 4.3. All actions by a properly authorised User are deemed their actions and give rise to rights and obligations.

5. INTELLECTUAL PROPERTY.

- 5.1. All exclusive rights to the Software and its content belong solely to the Operator.

6. PERSONAL DATA.

- 6.1. Upon registration, the User consents to the Operator processing their personal data in the scope voluntarily provided.
- 6.2. Processing includes collection, recording, systematisation, storage, use, transfer, blocking, deletion and destruction of data.
- 6.3. Processing is necessary for User identification within the Software.

7. OPERATOR RIGHTS AND OBLIGATIONS.

7.1. The Operator is entitled to:

- 7.1.1. Manage registration and authorisation procedures.
- 7.1.2. Monitor the Software for compliance with applicable law and these Regulations.
- 7.1.3. Verify accuracy of information provided by Users.
- 7.1.4. Block User access or cancel orders/proposals for: activity unrelated to the Software's purpose; court order; failure to fulfil obligations; insolvency; criminal proceedings; repeated complaints; liquidation; material enforcement proceedings.
- 7.1.5. Set tariff plans and pricing for Software services.
- 7.1.6. Make amendments to the Software Functionality.
- 7.1.7. Use User names in Software registries and publish information about cooperation.

7.2. The Operator shall:

- 7.2.1. Ensure technical availability for Users to post information as Cargo Owner or Carrier.
- 7.2.2. Provide remote consulting support.

7.2.3. Ensure the ePTD/eWB module operates in compliance with applicable legislation.

8. USER RIGHTS AND OBLIGATIONS.

8.1. The User is entitled to:

8.1.1. Use the Software within their selected role and tariff plan.

8.1.2. Request consulting support from the Operator.

8.1.3. Submit improvement proposals via the feedback form.

8.2. The User shall:

8.2.1. Register at: <https://7rights.eu>.

8.2.2. Comply with these Regulations and the Licence Agreement.

8.2.3. Timely update contact information and credentials.

8.2.4. Not use Software data for spam or purposes unrelated to freight.

8.2.5. Not mislead other Users or the Operator.

8.2.6. Not place orders without a genuine intention or ability to conclude a freight contract.

8.2.7. Not submit proposals without a genuine intention or ability to carry out freight services.

8.2.8. Conclude freight contracts outside the Software in good faith.

8.2.9. Not post irrelevant or offensive information.

8.2.10. Comply with lawful Operator requirements.

9. LIABILITY.

9.1. The User is solely responsible for accuracy of information posted.

9.2. Actions by anyone authorised under a User's credentials are deemed that User's actions.

9.3. The User bears full responsibility for non-performance of obligations.

9.4–9.6. The Operator is not liable for losses caused by the User's equipment issues, improper credential management, or third-party actions attributable to the User.

9.7. Non-compliance with these Regulations triggers liability under applicable legislation.

10. SOFTWARE STRUCTURE.

10.1. The home page at <https://7rights.eu> contains: user guides, mobile app links, Login/Registration buttons, Help and Contact Us links.

10.2. The Cargo Owner's Personal Account: Documents, Reviews, Orders (Drafts/Active/Completed), Tenders, Company Profile, User Profile, Messages, Loading Points, Employees, Partners, ePTD/eWB.

10.3. The Carrier's Personal Account: Orders (Active/Won), Tenders, Company Profile, User Profile, Messages, Documents, Reviews, Fleet, Employees, Partners, ePTD/eWB.

10.4. The footer contains links to all legal documents, FAQ, feedback form and mobile app.

10.5. Section availability depends on the User's access level and tariff plan.

11. ACCESS PROCEDURE.

11.1. Registration at <https://7rights.eu> as Cargo Owner and/or Carrier is required for access.

11.2. User status is granted after verification. The Operator may deny access for inaccurate data, material enforcement proceedings, or liquidation/insolvency.

11.3. Login via e-mail or phone and password.

11.4. Registration constitutes consent to the Licence Agreement (contract of adhesion).

11.5. Both roles are available under separate e-mail addresses.

11.6. Multiple accounts for one organisation under the same role are not permitted.

11.7. The Operator may amend access conditions with notification to Users.

12. FREIGHT ORDER PLACEMENT.

12.1. Any authorised User may create an order. Only a Cargo Owner may publish it.

12.2. Orders are placed via the "Create Order" form. Saving without publication uses "Save as Draft".

12.3. The Cargo Owner may restrict eligible Carriers, set proposal deadlines, and choose the selection format: tender, auction or Express Order.

12.4. Orders cannot be amended after the proposal period starts. The Cargo Owner may cancel or duplicate orders at any time.

12.5. For auctions, the winner is automatically selected on best terms. For Express Orders, the winner is the first Carrier to submit a proposal.

13. TENDER PROCEDURE.

13.1. A Tender is a competitive Carrier selection mechanism whereby the Cargo Owner creates a tender assignment covering one or more freight routes with specified terms and conditions, and fixes agreed prices with the winners for the period specified in the tender documentation. Unlike a one-off auction, a Tender may cover multiple routes, fix prices for an extended period, and be conducted in multiple stages.

13.2. Types of Tenders.

13.2.1. Open Tender — a tender open to any registered Carrier meeting the Cargo Owner's basic requirements.

13.2.2. Closed Tender — a tender restricted to Carriers who have received a personal invitation from the Cargo Owner via the Software Functionality.

13.3. Tender Stages.

13.3.1. Stage 1. Tender Assignment. The Cargo Owner creates a tender in the Personal Account, specifying:

- tender name and description;
- tender type (open or closed);
- list of freight routes (directions, cargo type, volume, frequency);
- requirements for Carriers (documents, equipment, experience and other criteria);
- deadline for receiving Carrier proposals;
- validity period of fixed prices agreed upon conclusion of the tender;
- winner selection criteria.

13.3.2. Stage 2. Invitation of Participants. For a Closed Tender, the Cargo Owner sends personal invitations to selected Carriers via the Software. For an Open Tender, a notification is

sent to all registered Carriers meeting the tender criteria.

13.3.3. Stage 3. Submission of Proposals. Within the established deadline, Carriers with access to the tender submit price proposals for each included route. A Carrier may submit proposals for one, several or all routes. Carriers shall only submit proposals where they have a genuine intention and ability to carry out the freight services on the proposed terms.

13.3.4. Stage 4. Evaluation of Proposals. Upon expiry of the submission deadline, the Cargo Owner receives a consolidated table of all participants' proposals by route and evaluates them.

13.3.5. Stage 5. Selection of Winners. The tender winner(s) are determined manually by the Cargo Owner based on evaluation of proposals. The Cargo Owner may select one or more winners per route. The Software does not automatically determine a tender winner.

13.3.6. Stage 6. Price Fixing. After selecting winners, the Cargo Owner fixes in the Software the agreed prices with each winner for the corresponding routes. Fixed prices remain in effect for the period specified in the tender assignment. During the fixed price period, each winning Carrier is obliged to accept the Cargo Owner's orders on the agreed routes at the fixed prices.

13.3.7. Stage 7. Contract Conclusion. Freight contracts on the terms agreed during the tender are concluded outside the Software or via the ePTD/eWB module in accordance with Section 15 of these Regulations.

13.4. Tender Participation Rules.

13.4.1. The Cargo Owner may amend the tender assignment at any time before the submission deadline, notifying all participants via the Software, or cancel the tender.

13.4.2. A Carrier may amend or withdraw their proposal before the submission deadline.

13.4.3. The Cargo Owner may declare the tender void if an insufficient number of proposals is received or proposals do not meet the established requirements.

13.4.4. Tender results and fixed prices are displayed in the Personal Accounts of the Cargo Owner and the respective winning Carriers.

13.4.5. The Operator is not a party to freight contracts concluded as a result of a tender and bears no responsibility for their performance.

14. CARRIER PROPOSAL SUBMISSION.

14.1. Carriers may submit proposals on published freight orders.

14.2. Proposals are submitted via the Software. Accepting proposals outside the Software is prohibited.

14.3. Carriers shall only submit proposals where they have a genuine intention and ability to perform the carriage.

15. ELECTRONIC FREIGHT DOCUMENTS (ePTD/eWB).

15.1. The Software enables creation, signing and exchange of ePTD/eWB in accordance with applicable legislation.

15.2. Exchange is conducted via an accredited EDI operator. Details: <https://7rights.eu/docs/>.

15.3. A valid QES is required. The module is separately activated per tariff plan.

16. CONTRACT CONCLUSION.

16.1. Freight contracts are concluded outside the Software without the Operator's participation. The Operator is not liable for their performance.

16.2. Settlements are made by Users independently.

17. RATINGS AND REVIEWS.

17.1. Carriers may review Cargo Owners; Cargo Owners may review Carriers. Same-role reviews are not permitted.

17.2. Reviews are published as-is under the User's login. The User is responsible for their accuracy.

17.3. The Operator may remove reviews containing: obscene language; defamatory content; IP-infringing materials; links to external sites; or irrelevant content — without notice.

17.4. The Operator is not obliged to explain reasons for removing reviews.

18. DISPUTE RESOLUTION BETWEEN USERS.

18.1. User disputes are resolved bilaterally without the Operator.

18.2. If unresolved, disputes are handled under applicable legislation.

18.3. These Regulations do not restrict Users' right to apply to a court.

19. FINAL PROVISIONS.

19.1. These Regulations are mandatory for all Users.

19.2. Rules are identical for all Users and may be updated by the Operator.

19.3. The current version is published at: <https://7rights.eu/docs/>.

19.4. If a User's posted content causes claims against the Operator, the User shall compensate all resulting losses.

19.5. Disputes between the Operator and Users are resolved by negotiation; if unresolved — referred to the competent court at the Operator's registered address.