

Privacy Policy

(Version 1)

This Privacy Policy applies to all information contained in the software "7RIGHTS.EU" available on the Internet at www.7rights.eu (hereinafter — the Software), which Seven Rights Logistics LLC may obtain about the User during the use of the Software, its services, programs and products.

Use of the Software constitutes the User's unconditional consent to this Privacy Policy and the personal information processing terms set out herein; if the User disagrees with these terms, the User must refrain from using the Software.

1. GENERAL PROVISIONS.

1.1. The following terms are used in this Policy:

1.1.1. Personal Information — information that the User provides about themselves independently upon registration (creation of a personal account) or during use of the Software, including the User's personal data; data automatically transmitted to the Software's services during their use via software installed on the User's device, including browser and device type and settings, operating system information, mobile network details (including operator name and phone number), application version number, information about the interaction of the user's applications, browsers and devices with the Software, including IP address, crash reports, information about actions in the Software, date and time when the user visited the resource, and the URL from which they navigated to it (referral URL), content that the user creates, uploads or receives from other users when using the Software (letters, photos, videos, documents, spreadsheets authored by the User);

1.1.2. Software Operator (Operator) — Seven Rights Logistics LLC (SEVEN RIGHTS LOGISTICS LLC), website: www.7rights.eu, e-mail: partner@7rights.eu;

1.1.3. Personal Data — any information relating directly or indirectly to a specific or identifiable individual (personal data subject);

1.1.4. Personal Data Processing — any action (operation) or set of actions (operations) performed using automated means or without such means with personal data, including collection, recording, systematisation, accumulation, storage, clarification (updating, modification), retrieval, use, transfer (distribution, provision, access), anonymisation, blocking, deletion, destruction of personal data.

1.1.5. Confidentiality of Personal Data — the obligation of persons who have gained access to personal data not to allow their dissemination without the consent of the personal data subject or the existence of another legal basis.

1.1.6. Software User (hereinafter — User) — a person duly registered in the Software and having entered into a licence agreement for the right to use the Software under a simple (non-exclusive) licence.

1.1.7. Cookies — a small piece of data sent by a web server and stored on the User's computer, which the web client or web browser sends to the web server each time in an HTTP request when attempting to open a page of the corresponding website.

1.1.8. IP Address — a unique network address of a node in a computer network built on the IP protocol.

1.2. This Privacy Policy applies only to the Software. The Software does not control and is not responsible for third-party websites, software and similar products to which the User may navigate via links available in the Software.

2. PURPOSES OF PROCESSING USERS' PERSONAL INFORMATION.

2.1. The Operator collects and stores only the personal information that is necessary for the provision of services or the performance of agreements and contracts with the User, except where applicable law requires mandatory storage of personal information for a period specified by law.

2.2. The Operator processes the User's personal information for the following purposes:

2.2.1. Creating the User's personal account and enabling use of the Software in accordance with the Software Operating Regulations published at: <https://7rights.eu/docs/>, if the User has consented to such actions;

2.2.2. Providing the User with access to personalised Software resources;

2.2.3. Establishing communication, including sending notifications, requests and messages relating to the use of the Software, conclusion and execution of freight carriage or freight forwarding contracts with third parties (Software users);

2.2.4. Determining the User's location for security purposes and fraud prevention;

2.2.5. Confirming the accuracy and completeness of personal data provided by the User;

2.2.6. Providing effective customer and technical support related to the use of the Software;

2.2.7. Ensuring the operation of the electronic freight document module (ePTD/eWB), including transfer of data to an accredited EDI operator;

2.2.8. Conducting advertising activities with the User's consent.

3. CONDITIONS FOR PROCESSING USERS' PERSONAL INFORMATION AND ITS TRANSFER TO THIRD PARTIES.

3.1. The Operator stores Users' personal information in accordance with the internal regulations of specific services.

3.2. The User's personal information shall be kept confidential, except in cases where the User voluntarily provides information about themselves for general access to an unlimited number of persons. When using certain Software services, the User agrees that a certain part of their personal information becomes publicly available.

3.3. The Operator may transfer the User's personal information to third parties in the following cases:

3.3.1. The User has consented to such actions;

3.3.2. Transfer is necessary for the User to use a particular service or to perform a specific agreement or contract with the User;

3.3.3. Transfer is made to an accredited electronic document interchange (EDI) operator to ensure the operation of the ePTD/eWB module;

3.3.4. Transfer is provided for by applicable legislation within the procedure established by such legislation;

3.3.5. In the event of a transfer of the Software, all obligations to comply with the terms of this Policy with respect to the personal information received shall pass to the acquirer.

3.4. Processing of the User's personal data is carried out in accordance with applicable personal data protection legislation by any lawful means, including in personal data information systems using automated means or without such means.

3.5. In the event of loss or disclosure of personal data, the Operator shall inform the User of the loss or disclosure of personal data.

3.6. The Operator takes the necessary organisational and technical measures to protect the User's personal information from unlawful or accidental access, destruction, modification, blocking, copying, dissemination, and other unlawful actions by third parties.

3.7. The Operator, together with the User, takes all necessary measures to prevent losses or other adverse consequences caused by the loss or disclosure of personal data or personal information of the User.

4. OBLIGATIONS OF THE PARTIES.

4.1. The User shall:

4.1.1. Provide personal data information necessary for the use of the Software;

4.1.2. Update and supplement the provided personal data information in the event of any change to such information.

4.2. The Operator shall:

4.2.1. Use the information received exclusively for the purposes specified in this Privacy Policy;

4.2.2. Keep confidential information secret, not disclose it without the prior written consent of the User, and not sell, exchange, publish or disclose in any other way the User's personal data transmitted, except as provided for by this Privacy Policy;

4.2.3. Take precautions to protect the confidentiality of the User's personal data in accordance with the procedure commonly used to protect such information in existing business practice;

4.2.4. Block the personal data relating to the relevant User from the moment of a request from the User, their legal representative, or the authorised body for the protection of personal data subjects' rights, for the duration of the verification, in the event that inaccurate personal data or unlawful actions are identified.

5. LIABILITY OF THE PARTIES.

5.1. The Operator that has failed to fulfil its obligations shall be liable for losses suffered by the User in connection with the unlawful use of personal data, in accordance with applicable legislation.

5.2. In the event of loss or disclosure of confidential information, the Operator shall not be liable if such confidential information:

5.2.1. Became public domain prior to its loss or disclosure;

5.2.2. Was received from a third party prior to its receipt by the Operator;

5.2.3. Was disclosed with the User's consent.

6. DISPUTE RESOLUTION.

6.1. Prior to filing a claim in court regarding disputes arising from the relationship between the Software User and the Operator, it is mandatory to submit a claim (a written proposal for voluntary dispute settlement).

6.2. The recipient of the claim shall, within five business days of receipt of the claim, notify the claimant in writing of the results of the claim review.

6.3. If no agreement is reached, the dispute shall be referred to the competent court at the Operator's registered address in accordance with applicable legislation.

7. ADDITIONAL TERMS.

7.1. The Operator may amend this Privacy Policy without the User's consent.

7.2. The new Privacy Policy comes into force from the moment of its publication in the Software, unless otherwise provided by the new version of the Privacy Policy.

7.3. All suggestions or questions regarding this Privacy Policy should be sent to: partner@7rights.eu.

7.4. The current Privacy Policy is available at: <https://7rights.eu/docs/>.